

# RMA-Sheet for EU customers



Dear Customer,

If you wish to send in your lens, please send it to our following workshop address:

Fujifilm (Germany) GmbH  
Optical Service Department  
Siemensring 1  
47877 Willich  
Germany

Product specification:

Lens type and serial number: \_\_\_\_\_

Fault description: \_\_\_\_\_

In case of warranty claim: Please include a copy of your purchase invoice as warranty proof.

Please enter your address:

Company name: \_\_\_\_\_

Street: \_\_\_\_\_

Post code / Town: \_\_\_\_\_

Country: \_\_\_\_\_

Person in charge / Phone / Email: \_\_\_\_\_

In case of EU customer: VAT-Id-No: \_\_\_\_\_  Private customer

Repair process:

If repair volume is below 500 €, you can proceed without contacting me.

If repair volume is over ..... €, please send me a cost estimate.

Please note, if you deny our repair offer we would charge 41,-- € net and freight cost for our efforts to examine the lens.

Date and signature: \_\_\_\_\_